

An aerial photograph of a city, likely Washougal, Washington, featuring a large body of water (Columbia River) to the right, a forested area with some autumn-colored trees in the foreground, and a mountain range in the background under a clear blue sky. The title text is overlaid on the center of the image.

# Good Neighbor Handbook



CITY OF WASHOUGAL



**Report Code Compliance concerns:**  
**Online:** [cityofwashougal.us/CodeCompliance](http://cityofwashougal.us/CodeCompliance)  
or scan the QR code  
**Phone:** 360-835-8501, Option 2



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**Where to find us:**  
Community Development  
Permit Center  
211 39th St.  
Washougal WA 98671



# Dear neighbor,

Thank you for your interest in the City of Washougal's Good Neighbor Handbook. It is our hope that you find this publication full of useful and valuable information.

With your needs in mind, we have designed this handbook to provide you with basic information on how to be a "Good Neighbor" in Washougal, how to care for and maintain your property, and how best to reach us when you need us.

Your role in enhancing our community's vitality includes being a responsible neighbor, caring for your property, and participating in community service. Washougal enthusiastically invites you to join hands through volunteering and active community involvement, working together to safeguard our distinctive character, enhance neighborhoods, and create a peaceful haven for all Washougal residents.

Within this handbook, you will find many references to the Washougal Municipal Code. You can view the Washougal Municipal Code online at [cityofwashougal.us/MunicipalCode](http://cityofwashougal.us/MunicipalCode).

Thank you for taking the time to read the handbook. Please keep it handy for future reference.

Request additional copies to share with your neighbors by contacting us at 360-835-8501.

Sincerely,  
City of Washougal Community  
Development Department

# MAINTAINING YOUR PROPERTY



## Overgrown Vegetation

To maintain the health, safety, and welfare of our neighbors and improve overall livability of our neighborhoods, the City requires that all private properties be maintained free from uncontrolled, uncultivated plant growth, noxious weeds, brush, berry vines, poison oak/

ivy, and grasses, including the area between the sidewalk and the curb, and adjacent to alleyways. Abutting property owners are responsible for maintaining vegetation in landscape strips within the public right of way as well as adjacent alleys. Vegetation should not obstruct use of the sidewalk. Tree branches should be trimmed as necessary to allow for appropriate vertical clearance over sidewalks and streets.

Burning yard debris and/or garbage is illegal in Washougal.

***Visit [cityofwashougal.us/CodeCompliance](https://cityofwashougal.us/CodeCompliance) for more information about the city's minimum property maintenance standards.***

## Outdoor Storage

Keeping your property neat and orderly improves the health and appearance of your home and neighborhood. Outdoor storage must be screened from public rights of way, private streets, and abutting residential uses. The outdoor storage of such items as discarded junk, garbage and/or yard debris is not allowed on residential property. This does not include items with a customary outdoor use, such as lawn furniture, properly maintained compost piles, play equipment, gardening equipment, and similar items.

## Garbage & Recycling Services/Containers

Waste Connections provides curbside collection of garbage, recycling, and yard debris for residents and businesses in Washougal. Garbage collection is mandatory, and a wide range of service options are available.

Creating a clean, orderly appearance in the right of way improves the overall look of the neighborhood.

Containers put out by 6:30 a.m. on the collection date are guaranteed to be picked up. Containers left within the public right of way after the date of collection are considered an obstruction. They should be returned to your property as soon as practicable after collection.

***For more information about your garbage and recycling schedule in Washougal, please visit: [wcnorthwest.com/my-schedule](http://wcnorthwest.com/my-schedule).***

***To schedule a bulky waste item pick up, contact Waste Connections by phone: 360-892-5370; by email: [customerhelp@wcnx.org](mailto:customerhelp@wcnx.org); or by the chat feature on their website: [wcnorthwest.com](http://wcnorthwest.com).***

***Washougal Transfer Station, located at 4020 S Grant St., offers many additional disposal options, including residential household hazardous waste disposal and a Recycling A-Z directory, allowing you to search by name of any item to learn where it may be safely disposed. [columbiaresourcecompany.com/washougal-transfer-station](http://columbiaresourcecompany.com/washougal-transfer-station).***

## Sidewalks

In nearly all cases, sidewalks are dedicated public rights of way, and maintaining and repairing them is the responsibility of the abutting property owners. This includes keeping them free of overgrown vegetation and overhead limbs, snow, ice, or other hazards or obstructions.

To repair sidewalks in Washougal, property owners must first obtain a right of way permit and follow all regulations pertaining to work in the public right of way. All sidewalks, curbs, and planting strips must be constructed in accordance with city engineering standards.

***For more information, please visit us online, view our permit application at [cityofwashougal.us/RoWApplication](http://cityofwashougal.us/RoWApplication) or call us at 360-835-2662.***

***Visit the Engineering division on our website to view the Washougal Engineering Standards: [cityofwashougal.us/Engineering](http://cityofwashougal.us/Engineering).***



## Alleys

Property owners are responsible for the maintenance of the alley way abutting their property. Please be sure to keep vegetation trimmed so as not to obstruct the passage of vehicles, especially service-related vehicles such as garbage trucks and maintenance vehicles.

## Basketball hoops

The city asks residents to help keep sidewalks clear for the safe travel of pedestrians. The street should also be kept clear for the travelling public and public safety vehicles. To help avoid obstructions, please push mobile basketball hoop structures back onto your property when the hoop is not in use.



### Vacant Structures

All vacant structures and premises, or vacant land within the city of Washougal, shall be maintained in a clean, safe, secure, and sanitary condition so as not to become a blight on the neighborhood or adversely affect public health.

***To report trespassers on vacant property, contact the Washougal Police Department by calling 9-1-1.***

### Graffiti

Graffiti is vandalism. When graffiti is ignored, the problem will continue to grow and create the perception that the neighborhood is unsafe. To curb the spread of graffiti, it is important to report it and remove it quickly.

#### Graffiti on your property:

- Record it. Take a picture, document date and time, location, and color of graffiti.
- Report it. Call Washougal Police at 3-1-1 or go online at [cityofwashougal.us/OnlineReporting](http://cityofwashougal.us/OnlineReporting).
- Remove it. Wash or paint away quickly and thoroughly.

#### Graffiti on neighbor's property:

- Alert your neighbor.
- Suggest your neighbor record it or record it yourself. Take a picture, document date and time, location, and color of graffiti.
- Suggest your neighbor report the graffiti to Washougal Police Department by calling 3-1-1 or
- [cityofwashougal.us/OnlineReporting](http://cityofwashougal.us/OnlineReporting) or report it yourself.
- If you are able, help your neighbor to remove the graffiti. Wash or paint away quickly and thoroughly.

#### Graffiti on city infrastructure or public property:

- Record it. Take a picture, document date and time, location, and color of graffiti.
- Report the graffiti to the Washougal Police Department by calling 3-1-1 or online at [cityofwashougal.us/OnlineReporting](http://cityofwashougal.us/OnlineReporting)



### Autumn Leaves

Every year, many of us look forward to the red, orange, and yellow hues of Autumn leaves. While they may be beautiful on trees, they are considered debris within the public right of way.



When leaves are raked or blown into the street, storm water drains can become blocked, causing localized flooding in streets. Dumping debris on any street, alley, or upon any private or publicly owned property, is not allowed in Washougal per WMC 18.51.050 (8). This includes leaves, grass clippings and other yard debris.

Never deliberately put leaves or other debris into the street. The City of Washougal will not come and pick them up. All property owners are responsible for the disposal or composting of leaves on their property and along their sidewalks and street side planting strips.

### Tree Branches

Often, tree branches grow across property lines and leaves fall from the trees onto neighboring properties. Responsibility for pruning, raking, and debris disposal is the obligation of the receiving neighbor. We encourage you to work with your neighbor to come to a solution that is mutually agreeable before removing any branches that cross over onto your property.

### Covenants, Conditions, and Restrictions (CC&Rs)

Washougal's Code Compliance office is in place to maintain the safety, health, welfare, and livability of the city through the enforcement of various Washougal Municipal Codes. Sometimes, CC&Rs in a homeowner's association (HOA) are more restrictive than Washougal Municipal Codes. In these cases, the more restrictive CC&Rs are enforced by the HOA directly and not by Washougal Code Compliance.

# PARKING IN THE NEIGHBORHOOD

## Parking on Private Property

All operable vehicles must be parked in a driveway, a dedicated and improved parking space, garage, or carport. This includes all recreational vehicles and trailers, which must also be licensed.

Reminder: Please do not park blocking sidewalks or rights of way.

The outdoor storage of junk vehicles on private residential property is a public nuisance and is not allowed within the City of Washougal. Vehicles under repair may be stored outdoors for no more than 10 business days. Project vehicles (unlicensed and/or inoperable)

may be stored within an enclosure, like a garage, and must remain out of sight until such time as the vehicle is returned to roadworthy status.

Note: This does not apply to vehicles that are stored or parked in a lawful manner in connection with the business of a licensed vehicle dismantler or licensed vehicle dealer that meet the City of Washougal provisions.



## Parking on Public Streets

Vehicles that are driven regularly may be parked on a public street within the city limits for a period of up to 24 hours. A vehicle parked on city streets must be used regularly and, therefore, not be stored within the City's right of way. Violations could result in the vehicle(s) being towed at the owner's expense.

Recreational trailers and motor homes, boats/boat trailers, and abandoned/unauthorized vehicles cannot legally park on public streets, except temporarily for active loading and unloading, and maintenance purposes.

**To report parking violations within city limits, please call 3-1-1.**

# BUSINESS IN THE NEIGHBORHOOD

## Business & Special Licenses

Anyone conducting business in Washougal must have a valid City of Washougal business license (WMC 5.04.020). Only businesses that meet the City's exempt business criteria are relieved from this requirement.

***A city of Washougal business license endorsement may be obtained through the Washington Department of Revenue by visiting: [dor.wa.gov/manage-business/city-endorsements/washougal](http://dor.wa.gov/manage-business/city-endorsements/washougal) or by calling 360-705-6741.***

Businesses including, but not limited to, food vendors, merchandise stands, solicitors, and home based business are further required to obtain other licenses or permits in addition to a State and City business license.

## Door-to-Door Sales

Door-to-Door solicitors, peddlers, hawkers, or canvassers operating in Washougal are required to have a Washougal Solicitor Permit and/or License and present it upon request by any person (WMC 5.36.070). By policy, the Solicitor Permit and/or license does not apply to children selling items for their schools, sports teams, etc.

***Please report any aggressive or suspicious solicitors to the Washougal Police Department by calling 3-1-1.***



## Food Vendors and Merchandise Stands

Food vendors such as food trucks, hot dog carts, etc. and merchandise stands, including fruit stands, must obtain special permits and approvals through the City Planning division.

***Further information can be obtained by giving Community Development a call at 360-835-8501.***

## Starting a Home Based Business

A home based business (home occupation) is a business or commercial activity that is conducted from a single family home, duplex, apartment, or mobile home, and is clearly incidental to the residential use of the dwelling. These businesses must comply with WMC 18.46.130 and may need a City Home Occupation Permit.

For more information about the City's home occupation regulations, please call the Planning division at 360-835-8501.



### Garage Sales

Garage sales are a great way to reduce, reuse, and recycle by allowing items that would have ended up in a landfill to find new purpose. Garage sales are also a great way to meet your neighbors and strengthen community ties.

Here is how garage sales work in Washougal:

- Sales can last no longer than 3 days.
- Sales can be held no more than once every quadrimester (4 month

period) at the same location.

- First quadrimester: January 1st through April 30th
- Second quadrimester: May 1st through August 31st
- Third quadrimester: September 1st through December 31st.
- Sales should be conducted on the owner's property. Multiple family sales are permitted if they are held on the property of one of the participants.

Garage sale signs are subject to WMC 18.60.030 and must be removed at the conclusion of the sale.

***For more information about garage sales, please see WMC 5.56.***





# PETS

Pets are an important part of many of our lives, and maintaining a peaceful coexistence with our neighbors and their pets is vital a healthy neighborhood.

## Dogs

You may keep no more than 4 dogs (six months old or older) on your property, within the City of Washougal.

Dog owners must ensure their pet's quarters or outside area are maintained in a clean and hygienic manner. Regularly dispose of your pet's waste so as not create an odor or hygiene nuisance for your neighbors, or track refuse into your home.

Dogs are allowed to be off the leash when they are on their owner's property but must be leashed when outside that property. The only exception to this is inside a designated off leash dog park.

Good Neighbor Tip:

Do something "pawsitive" for your neighbors and our rivers and streams:

- Scoop the poop.
- Bag it.
- Put it in the garbage!

***Learn more about how pet waste affects our community waterways at [cleanwaterdogs.com](http://cleanwaterdogs.com).***

A note about horse droppings: Horse droppings are not considered hazardous to human health and break down quickly. Riders are encouraged, but not required, to pick up droppings or move them off the trail.

## Pet Licensing

Inside Washougal city limits, dogs more than six months old must be licensed. Licensing can be obtained at City Hall (1701 C St.) or online.

***Find information on license fees and applications at [cityofwashougal.us/DogLicenseApplication](http://cityofwashougal.us/DogLicenseApplication).***

## Animal Nuisances

On occasion, every dog will bark, but continuously barking dogs can become quite a nuisance. Please pay attention to your pet and consider how your neighbors might be impacted by their barking.

***Learn about Animal Control at [cityofwashougal.us/AnimalControl](http://cityofwashougal.us/AnimalControl)***

***Report barking dogs or other animal related problems, by dialing 3-1-1.***

## Facility Licensing

The city of Washougal requires all shelters, groomers, kennels, dog day care centers, and the like, be permitted.

***For more information, please call 360-835-8501.***

# NEIGHBORHOOD PEACE & SAFETY

## Safety & Prevention

We can all do our part to keep the neighborhood safe, and there are proactive measures we can take to avoid becoming the victim of a crime.

***For information about safety & prevention, visit: [cityofwashougal.us/SafetyPrevention](http://cityofwashougal.us/SafetyPrevention).***

## Calling 9-1-1

In Washougal, 9-1-1 is the number to call anytime you need to report a fire, medical, or police emergency. The Washougal Police Department urges residents to report all crimes in progress to 9-1-1. Texting 9-1-1 is also an option if you are unable to make a voice call. For non-emergency law enforcement issues, please call 3-1-1, or 360-693-3111.

## Noise/Public Disturbance

We all enjoy a peaceful neighborhood. Here are some things that are considered public disturbances:

- Continuous or repetitive honking car horns or revving of engines.
- Yelling or shouting outside, particularly between 10 p.m. and 7 a.m.
- Amplified music or loud parties.
- Continuous or repetitive barking or howling of pets.
- Construction noise between the hours of 10 p.m. and 7 a.m.
- For more detailed information on public disturbances see Washougal Municipal Code Chapter 9.73.

**To report a noise complaint or other public disturbance, please call 3-1-1.**

## Outdoor Burning

Burning garbage and yard debris is illegal in Washougal. Recreational fires are allowed without permit if they are less than 3 ft across or less than 2 ft tall. Only firewood or charcoal may be used in a recreational fire.

Consideration of neighbors will always be an important factor in choosing whether to have a recreational fire. The Washougal Municipal Code and Southwest Washington Clean Air Agency prohibit recreational fires becoming a nuisance. If wind or smoke drift conditions could make the smoke a nuisance to a neighbor, the fire must be extinguished immediately.

There are times when the Southwest Washington Clean Air Agency or the Fire Marshal issues a temporary ban of all outdoor burning due to hazardous conditions.

***Visit [www.swcleanair.gov](http://www.swcleanair.gov) & [www.cityofcamas.us/fire-ems](http://www.cityofcamas.us/fire-ems) for more information.***



### Fireworks

The City of Washougal allows only the use of “Safe & Sane” fireworks within city limits. It is unlawful to sell, possess, or discharge prohibited fireworks within city limits. The city also limits the dates of fireworks sale and use.

“Safe and Sane” fireworks are those that are neither projectile nor explosive—basically anything that doesn’t leave the ground.

Civil fines range from \$250 to \$1,000 for violations of this law.

***For more information, please visit [cityofwashougal.us/Fireworks](http://cityofwashougal.us/Fireworks).***

**To report illegal use of fireworks within the city limits, call 3-1-1. Call 9-1-1 only there is an immediate danger to lives or property.**

### Drug Disposal

The Washougal Police Department participates in a Drug Disposal Program. This program is designed for community members to safely dispose of unused and expired prescriptions and over-the-counter medications by placing them in a drug drop box.

Drop off hours are 9 a.m.-5 p.m. Monday through Friday at 1320 A St. Washougal.

***For more information on what is accepted, please visit [cityofwashougal.us/DrugDisposal](http://cityofwashougal.us/DrugDisposal).***

### Bicycle Safety

Wear your helmet. In Washougal, both adults and children are encouraged to wear a helmet when riding a bicycle, roller skates, in-line skates, skateboard, scooter, or unicycle in a public area.

***For other safety tips and more information, please visit [cityofwashougal.us/BikeSafety](http://cityofwashougal.us/BikeSafety).***





### Disaster Preparedness

If Washougal was hit by a natural disaster, who will be there to help you and your family?

In a disaster, 9-1-1 and first responders such as fire, police, medical and utility personnel will be overwhelmed and unable to immediately assist with individual needs. Preparing your family and your neighborhood is vital. Don't wait until disaster strikes. Act today to be prepared—you'll be glad you did!

***Visit [clark.wa.gov/public-health/build-kit](http://clark.wa.gov/public-health/build-kit) for information about how to build a personal disaster kit.***

### Marijuana

Possession of marijuana for recreational use is legal in Washougal for those who are 21 years of age and older. There are limitations on where it may be consumed and how much you can have in your possession.

Driving under the influence of marijuana, or under the combined influence of marijuana and anything else is illegal, and law enforcement agencies continue to strictly enforce DUI laws.

### Severe Weather Response

During severe weather, such as snow or ice storms, the Washougal Public Works Department focuses first on treating core arterial streets that connect police, fire, and medical services.

Next in priority are snow bus routes, key streets around schools and hills, and remaining major streets. Residential streets in Washougal may not be

plowed or deiced due to these ongoing needs, limited resources, and the difficulties presented by numerous driveways and cars along residential curbs.

Washougal residents are encouraged to be prepared in advance with traction devices, snow shovels, and other severe weather necessities.

***To view our snow plow priority map, visit [cityofwashougal.us/SnowPlowPriorityMap](http://cityofwashougal.us/SnowPlowPriorityMap).***

# GOOD NEIGHBOR RELATIONS

There are as many different versions of the human experience as there are stars in the sky. Similarly, our neighborhoods consist of many people living in close proximity with different philosophies, life experiences, and expectations. Sometimes, these differences can give rise to conflict, or there could be something troublesome going on in the neighborhood. In these cases, the most lasting solutions come from conversation and agreement between affected neighbors.

At first, this can seem difficult, but most people want to preserve positive relationships with their neighbors, and many times people would prefer to be approached by a neighbor rather than being “turned in” to the city.

Community Mediation Services is a local nonprofit organization that specializes in conflict resolution services for neighbors. Their trained staff can help facilitate a productive conversation or provide a safe environment to come to a mutual agreement. Their services are confidential, voluntary, and effective.

***To learn more, visit [mediationclarkcounty.org](http://mediationclarkcounty.org) or contact Community Mediation Services at 360-5862 or [cms.clarkcounty@gmail.com](mailto:cms.clarkcounty@gmail.com).***



## How to Prevent Conflicts with Neighbors

Preventing conflict with neighbors starts with you. The most effective way to ensure good neighbor relations is to be a good neighbor yourself. Being considerate of others and engaging in simple conversation with neighbors goes a long way toward a peaceful coexistence.

Here are several suggestions for preventing conflicts:

Meet your neighbor. Introduce yourself. Regularly say “hello” before there is any need or problem to be addressed.

Keep your neighbors informed. Contact them before undertaking something that might affect them, such as hosting a big party, building a fence, cutting down a tree or getting a puppy. Informing your neighbors ahead of time allows them to make plans, ask questions, or express any concerns.

Be aware of differences. Differences in age, ethnic background, years in the neighborhood, etc. can lead to conflicting expectations or misunderstandings

unless you try to talk with and understand each other. Focus on what you have in common with your neighbors rather than your differences.

Consider your neighbor's point of view, literally. How does your compost pile, playground equipment, or your son's car parts look from your neighbor's backyard or windows?

Be appreciative. If a neighbor does something you like, tell them! They'll be pleased that you noticed, and it will be easier to talk to them later if they do something that makes you uneasy. Be positive. If your neighbor does something that irritates you, don't assume it was on purpose. Most people do not intentionally try to create problems.

Be candid. If your neighbors do something that bothers you, let them know. By communicating early and calmly, you take a step toward solving the problem. Be tolerant, but don't let a real irritation go because it seems unimportant or hard to discuss. Your neighbor won't know the situation bothers you.

Be calm. If a neighbor approaches you accusingly about a difficulty, listen carefully and thank them for telling you how they feel. You don't have to agree or justify your behavior. If you can listen and not react defensively, their anger may subside. The lines of communication will remain open and there is a good chance of working things out.

Be respectful. Talk directly with the neighbor involved about a problem situation. Don't gossip. Gossip damages relationships and creates trouble.

Listen well. When you discuss a problem, try to understand how your neighbor feels about the issue and why. Understanding is not the same as agreeing and will increase a likelihood of coming to a solution that works for you both.

Take your time. If you need to, take a break to think about what you and your neighbor have discussed. Arrange to finish the conversation later, and then do so. Beginning something and not following through can create a problem or make an existing problem worse.

Get help when needed. Communica-

tion can resolve conflict, and talking things over is the best way to handle problems and create solutions that will last. But, at times you may need the help of a neutral third party trained in conflict resolution. If you need help in talking with a neighbor or confidential assistance with a conflict, do not hesitate to call Community Mediation Services at 360-334-5862.



# PERMITS

Even when a permit is not compulsory, you must still construct the improvement in compliance with required sight distance and City building and zoning codes.

## Asbestos Alert: Steps to Avoid Danger!

You can't identify asbestos simply by looking at it. Always follow the proper steps when disturbing, removing, or disposing of materials that may contain asbestos. Not only is asbestos potentially present in our homes, but also in older recreational vehicles. Exercise caution. Be safe: check! Protect!

**Learn more at [www.swcleanair.gov/asbestos/faqs.asp](http://www.swcleanair.gov/asbestos/faqs.asp).**



## Building Permits

Building permits are required for new construction and additions to existing buildings. If you are doing a kitchen or bath remodel, a permit is likely needed. In some instances, plans may be required.

A permit may also be required if you are replacing, repairing, and/or adding any electrical, mechanical, plumbing, windows, or roofing.

View frequently asked questions about building permits and permit fees by visiting us at [cityofwashougal.us/Building](http://cityofwashougal.us/Building).

Uncertain if you need a permit? Contact us at 360-835-8501 about your project prior to beginning work.

## Are You Building a Fence or Shed?

A permit is not required if you are building a shed that is 120sqft or less, without utilities, and outside of the building setback, or a fence 6' or less in height, except when the project site is identified as subject to a Critical Areas Permit.



## Street Use & Right of Way Permits

Special event and right of way permits allow residents, organizations, property owners and businesses to use the public street right of way for purposes other than automobile, pedestrian, and bicycle traffic.

**More information is available online at [cityofwashougal.us/RoWApplication](http://cityofwashougal.us/RoWApplication). For questions, please contact Washougal Public Works at 360-835-2662.**

A Traffic Control Plan may be required for any project encroaching upon or obstructing the public right-of-way in such a manner that it could create safety hazards or generate traffic congestion or traffic flow revisions.

**For more information about Special Event permitting, please visit us at [cityofwashougal.us/SpecialEventPermit](http://cityofwashougal.us/SpecialEventPermit).**

## PODS

Placing a Portable On Demand (POD) temporary storage unit on a publicly owned street, sidewalk, alley, etc.

requires a Right of Way permit and insurance.

Placement of PODS on your own private property is preferred, and no approvals are needed for placement in your driveway.

**For more information and forms, please contact Washougal Public Works at 360-835-2662 or visit our website at [cityofwashougal.us/RoWApplication](http://cityofwashougal.us/RoWApplication).**

## Trees

Here in Washougal, we love our trees! We are working hard to maintain and increase the tree canopy in our city. Proper pruning and care can ensure that our trees thrive and increases the livability of our neighborhoods.

## Street Trees

Street trees are a vital component of Washougal's overall tree canopy. Street trees are most often required, are planted within the public right of way and removal and replacement of dead,



diseased or dying street trees requires the issuance of an exemption from the Washougal Planning division and usually, a right of way permit.

If you have street trees on your property or in the planting strip abutting your property, responsibility for pruning and general maintenance of the tree falls to you, the adjacent homeowner, or in some cases, the neighborhood homeowner's association (HOA) if you have one.

**If you are wondering whether you have required street trees, or you want to perform major pruning on a street tree, please contact us today by calling 360-835-8501.**

### Trees on Private Property

With some exception, trees upon private property can be removed without approval from the City. Trees that have grown upon protected critical areas such as wetlands, conservation areas, steep slopes, and buffer zones, etc. require a Critical Area Permit be issued through our Planning division.

***For more information, please call us at 360-835-8501 or visit our website at [www.cityofwashougal.us/357/Environmental](http://www.cityofwashougal.us/357/Environmental).***

A note about Oregon White Oak trees: Oregon White Oaks are the only oak tree native to Washington and are protected under state law. Removal of an Oregon White Oak requires City approval.

***For more information on trees, please visit our tree FAQs at [cityofwashougal.us/TreeFAQ](http://cityofwashougal.us/TreeFAQ) and [www.cityofwashougal.us/335/Trees-Please](http://www.cityofwashougal.us/335/Trees-Please) or call us at 360-835-8501.***

### Homeowner Associations (HOAs)

A homeowner's association is a legal entity made up of people who own homes in a given area and are united to maintain or improve that area's quality, as well as care for set aside lands, private streets, or storm facilities, etc. for which they each have an equal interest.

HOAs establish Covenants, Conditions, and Restrictions (CC&Rs) for the properties within an association. The CC&Rs are a set of rules that apply to homeowners within the HOA and help to govern what can, cannot, or must be done with respect to the homes. HOAs are governed by Washington State law, RCW Chapter 64.38.



*Oregon White Oak leaf*

### Report Code Compliance concerns:

**Online:** [cityofwashougal.us/CodeCompliance](http://cityofwashougal.us/CodeCompliance)  
or scan the QR code

**Phone:** 360-835-8501, Option 2



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# CITY COUNCIL

## City Council

Washougal's city administration embodies democracy and local control. The city is managed by a Council/Manager form of government.

The City Council has seven members, including a mayor, elected from the city at large. The Mayor and Councilmembers serve four year terms and the positions are nonpartisan.

***For more information go to  
[cityofwashougal.us/CityCouncil](http://cityofwashougal.us/CityCouncil).***

## Council Meetings

Council Meetings are open to the public. We encourage you to attend and get to know your representatives and see your government in action. Public comment periods are an essential part

of every Council meeting.

City Council meets the 2nd and 4th Monday of every month, except holidays. Meetings are held in Council Chambers at 1701 C St.

Work Sessions begin at 5 pm. and  
Council Meetings begin at 7 p.m.

Recorded past meetings, meeting agendas, and minutes can be found by visiting us here: [www.cityofwashougal.us/129/Agendas-Minutes](http://www.cityofwashougal.us/129/Agendas-Minutes).



# VOLUNTEERING & COMMUNITY EVENTS



## Get involved-Volunteer!

The city of Washougal encourages an active and involved community. By volunteering, you make a true difference in the lives of others, whether directly or community wide. Volunteering can provide you with a sense of purpose and strengthen your ties to the community. There are many ways to volunteer and make a difference in Washougal. We welcome volunteers for one time events, as well as those who would like to donate their time on a regular basis. Volunteer opportunities vary widely from pulling weeds, becoming a reserve police officer, getting on a board or commission, to special events and many more!

***Please call 360-835-8501 to learn more and get connected.***

## Events

Washougal is a fun place to live! Great community events take place regularly, all year long. Attending, supporting, or volunteering for community events is a great way to meet new people, show pride in our community, and get out and have some fun.

***Find out what's happening in Washougal at [cityofwashougal.us/calendar](http://cityofwashougal.us/calendar).***



# PUBLIC WORKS REQUESTS

The Washougal Public Works Department makes it easy to report potholes, sight obscuring vegetation along streets, public water line breaks, public sewer backups, and other operations and maintenance concerns online or by telephone.

Please provide detailed locations and information when you make a report, such as nearby or side streets.

To report a concern online visit us at [cityofwashougal.us/ReportACConcern](http://cityofwashougal.us/ReportACConcern).

Call us at 360-835-2662 Monday through Friday 8 a.m. to 5 p.m., except for official holidays.

**Did you know that city of Washougal Public Works is here for you any time, day, or night?**

If you experience an emergency outside of our normal business hours and need assistance from our Public Works Team (Water, Sewer, Stormwater, Streets, or Parks), please call our after-hours service line.

For all water and sewer questions, we offer free service to customers to evaluate and determine if it is customer or city responsibility to correct.

Examples: Water leaks, sewer backups, clogged drains, trees down in roadway, traffic signs down





**"People working together in a strong community with a shared goal and a common purpose can make the impossible possible."**

-TOM VILSACK

## IMPORTANT NUMBERS

<b>Emergency services</b> .....	9-1-1
<b>Police Nonemergency Services</b> .....	3-1-1
<b>Community Resources</b> .....	2-1-1
<b>Call Before You Dig</b> .....	8-1-1
<b>Suicide and Crisis Hotline</b> .....	9-8-8
<b>Emergency Service Requests (sewer backup, water main break, traffic signal)</b> .....	360-835-2662
<b>After-hours or holidays</b> .....	360-735-9509
<b>Electricity Outage</b> .....	360-992-8000
<b>Abandoned vehicles on street</b> .....	3-1-1
<b>Animal Control</b> .....	3-1-1
<b>BSNF service request</b> .....	1-800-832-5452
<b>Building Permits</b> .....	360-835-8501
<b>Business License</b> .....	360-835-8501
<b>C-TRAN</b> .....	360-695-0123
<b>Children's Home Society</b> .....	360-835-7802
<b>City General information</b> .....	360-835-8501
<b>City Manager's Office</b> .....	360-835-8501
<b>Clark County Community Services</b> .....	360-397-0002
<b>Clark County Health Department</b> .....	564-397-8428
<b>Clark Public Utilities (CPU)</b> .....	360-992-3000
<b>Code Compliance</b> .....	360-835-8501
<b>Community Mediation Services</b> .....	360-334-5862

<b>CPU Energy Assistance Program</b> .....	360-992-3000
<b>Fire Information (C/WFD)</b> .....	360-834-2262
<b>Graffiti on public property</b> .....	360-835-2662
<b>Graffiti on State of WA property</b> .....	564-397-6118
<b>Graffiti on your private property</b> .....	3-1-1
<b>Highway Maintenance WS-DOT</b> .....	360-905-2000
<b>Housing Solutions Center</b> .....	360-695-9677
<b>Mayor/City Council</b> .....	360-835-8501
<b>Northwest Natural Gas</b> .....	360-571-5465
<b>Parking Complaints</b> .....	3-1-1
<b>Parks Maintenance</b> .....	360-835-2662
<b>Pet licensing</b> .....	360-835-8501
<b>Potholes</b> .....	360-835-2662
<b>Public Works</b> .....	360-835-2662
<b>Southwest Clean Air Agency (SWCAA)</b> .....	360-574-3058
<b>Special Event Permit</b> .....	360-835-8501
<b>Streetlight outages</b> .....	360-992-3000
<b>Two Rivers Heritage Museum</b> .....	360-835-8742
<b>Utilities (Water &amp; Sewer billing)</b> .....	360-835-8501
<b>Voter Registration</b> .....	564-397-2345
<b>Washougal Library</b> .....	360-906-4860
<b>Washougal Senior Center</b> .....	360-835-8113
<b>Waste Connections</b> .....	360-695-4858

